

Important information regarding your household bin collection service

Ards and North Down Borough Council

Dear Householder,

Requirements for how we dispose of ALL recyclable household waste are as follows:

- **All food waste must be disposed of in your green or brown bin.** This includes raw and cooked food, vegetables and meat (including bones) leftovers and plate scrapings, vegetable peelings, breads and pastries and out of date food. Packaging **must** be removed.
- **All glass bottles and jars (of every shape, size and colour) must now be placed in a glass collection box.** They must no longer be placed in the grey bin.
- **All recyclable paper/card, plastics and metals must now be placed in the blue bin for collection every two weeks.** The range of recyclable waste items that must now go into the blue bin has been greatly expanded – please check the guide provided overleaf or use the free Bin-ovation recycling app for full details.
- **Only non-recyclable waste items must now be placed in your grey bin.**



Why have the changes been introduced?

Recycling our waste:

- is a legal requirement
- will save ratepayers large amounts of money in landfill tax
- is good for the environment
- will help make our Borough a place to be proud of.

What if I get it wrong?

- Council staff will be monitoring grey bins and where we find food, blue bin recyclables or glass bottles/jars that should be in one of your other bins/box, we will notify you by placing a warning sticker on the bin.
- You will be given ample opportunity to 'get it right' but continued misuse of the grey bin for recyclable waste may lead to an interruption to your grey bin service.

Collection frequency

- all your bins will be collected **every two weeks.**
- your glass collection box will be emptied **every four weeks.**



You can find and print a calendar for all the individual bins and glass box specific to your address at:

www.ardsandnorthdown.gov.uk/resident/bins-and-recycling/bin-collection-dates

If you do not have access to a printer, call 0300 013 3333 and choose option 3. We can print and post one out to you.



You can find out how to dispose of specific waste items by downloading our free recycling information app called Bin-ovation.

For information or advice contact recycling@ardsandnorthdown.gov.uk or call us on 0300 013 3333 (select option 3 – 'recycling').

Thank you for helping to protect our environment and save £millions of ratepayers' money.

Kerbside collection in Ards and North Down

What goes where?

Blue bin

Paper

Newspapers and magazines, junk mail, plain envelopes, office paper, telephone books, catalogues.

Please ensure paper is dry.

TIP: Small amounts of shredded paper can go in green/brown bin.

NO: Brown paper, wrapping paper, shredded paper, padded envelopes, windowed envelopes, napkins/tissues, wallpaper.

Cardboard

Cereal and egg boxes, corrugated cardboard, clean frozen food boxes, greetings cards, postcards.

Please ensure card is dry. **TIP:**

Remove plastic tape and flatten to create space.

NO: Takeaway pizza boxes, boxes soiled with food.

Food and drink cans

Soup cans, baked bean cans, pet food cans, drinks cans, biscuit tins.

Please rinse and where possible squash. **TIP: Labels can be left on.**

NO: Food

NO: Nappies, glass or electrical items, clothing, textiles, ropes or strapping.

Plastic bottles and packaging

Milk bottles, drinks bottles, shampoo bottles, detergent bottles, sauce bottles, yoghurt pots, cartons, margarine containers, medicine and pill bottles, plant pots, sweet tubs, plastic food trays. Please rinse and where possible squash with tops attached.

TIP: Squashing will increase space in the bin.

NO: polystyrene, plastic bags, plastic film, clothes hangers, toys, paint pots, plastic food tubes, DIY products in plastic tubes.

Aerosol cans

Please ensure aerosols are empty. Do not crush or pierce.

Tin foil, aluminium food dishes

Please rinse food dishes.

NO: Food

Drinks cartons

Tetrapaks®.

Green or brown bin

Garden waste

Flowers and weeds, grass and leaves, hedge cuttings, plants and shrubs, twigs and branches (prune branches into short lengths). **TIP: If you have a large amount of garden waste, why not try home composting.**

NO: Sodds, plastic bags, tree trunks, soil, rubble, gravel.

All Food waste

Fruit and vegetables (raw and cooked), pasta, meat and bones, fish, scraps from meals, rice, bread, cakes, teabags, coffee grounds. **TIP: You can now use liners in your caddy if they carry the compostable logo (see below).**

NO: Plastic bags, liquids, oils or fat, plastic packaging, general waste.

Cold ashes

Small amounts of cold ashes from coal, peat or wood fires (placed loose in the bin).

NO: Hot ashes.

Other

Small amounts of shredded paper. Paper kitchen roll, paper towels, paper tissues. Wet card and paper that can't go in the blue bin. Pet waste and bedding.

Grey bin

Landfill

Waste that is not collected through the Council's recycling service or cannot be recycled at recycling centres or bring banks.



Glass collection box

Glass bottles and jars, including baby food, jam jars, wine and beer bottles. **For excess amounts, please use your local bottle bank.**

TIP: lids can stay on.



Remember

Bins should be presented with lids closed at the kerbside by 7.00am on the day of collection. No additional bags will be lifted at any time.

Caddy liners

You can now use liners in your caddy if they carry this logo.



0300 013 3333
ardsandnorthdown.gov.uk

Ards and North Down
Borough Council