The Big Plan for Ards and North Down 2017 – 2032

Performance Update Report

For 12 June 2019
Strategic Community Planning Partnership Meeting

Issue Number	Date	Author
2	June 2019	Community Planning Manager

Contents

Key Points for the SCPP to consider

This is the second biannual report to help inform Ards and North Down's Strategic Community Planning Partnership of progress being made, via the Thematic Wellbeing Groups, to contribute to the five outcomes of the Big Plan for Ards and North Down.

Actions/Delivery Action Plans/Performance Scorecards

- The Big Plan for Ards and North Down is supported by 43 headline actions, the previous Performance Update Report contained 48 headline actions. Following April/May Thematic Wellbeing Group meets it was agreed to removed actions that are unlikely to progress and to merge some actions where an overlap is evident.

- A Performance Management Review Group, consisting of ANDBC and PHA were meant to meet following the submission of scorecards and prior to the distribution of this Performance Update Report. Unfortunately, due to the late submission of several scorecards, together will absenteeism within the Council's Community Planning Service this was not possible to organise within the required timescale.

- 95% of expected Performance Scorecards were returned and are included in this Performance Update Report. 89% of scorecards were returned in the previous Performance Update Report.

- As before, not all partners are contributing equally and there is an issue getting data from some partners for performance scorecards. Sometimes this issue is with Scorecard Leads and sometimes it is with contributory partners.

- A RAG status has been applied to each Performance Scorecard, where possible this was agreed at the Thematic Wellbeing Group meeting prior to the submission of the scorecard. Amber is the status each headline action should achieve as this means the actions are being implemented and no issues have been identified. The RAG status is not a measure of how well the actions are being implemented or the impact they have. 72% of headline actions recorded an amber rating in the 2nd Performance Update Report.

- Most actions within the Delivery Action Plans continue to be 'business as usual' and a programme of work has been identified to clarify the added value community planning should bring to priority issues. Delivery Action Plans should focus on collaborative actions rather than statutory functions and business as usual.

- Several scorecards only report on the activities of a single partner, consideration is needed on the value of this. In some circumstances this may be valuable if it is a significant piece of work (not being reported on elsewhere) that should have a direct impact on progress towards an outcome. However, where possible non-collaborative actions should be avoided.

Priority issues

- Priority issues were identified by the SCPP through a series of workshops. Priority issues have not progressed more significantly than non-priority issues and consideration is needed[1] on how the SCPP plan to address this.

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[1] This should be considered as part of a review of the Big Plan and its delivery due to commence June 2019

- A scorecard on mental health has been re-branded as Emotional Health and Wellbeing and will be led by SEHSCT. No scorecard was submitted for this Performance Update Report as a Thematic Wellbeing sub-group will meet on 4 September to review the focus of what collaboration on this issue should be.

Resources / Capacity to Deliver

- The quality of Performance Scorecards received varies and most partners would likely benefit from greater support in completing these. The best scorecards received are short and concise with the information easily extractible for this report. The main weakness with the Scorecards received concerns the baseline, or lack of baselines to be able to say if the actions implemented are improving the issues identified.

- Anecdotal feedback from members of the Thematic Wellbeing Group expressed concern at their capacity and resources to complete scorecards. Community planning appears to be an additional, and separate function, and therefore additional work. There is a reluctance to explore proper collaboration.

- It is obvious from reviewing the individual Scorecards which of the Scorecard Leads understand their role and have made the effort to seek information from contributory partners. This helps ensure that scorecards are not solely focused on what one organisation is doing but provide a more complete picture on how several partners contribute to the achievement of a headline action.

- Community planning service within ANDBC is small (2.5 FT equivalent people) and it is a challenge to provide support to 15 external and 15 internal partners meaning that Scorecard Leads need to upskill themselves and be community planning champions on behalf of the Strategic Partnership.

Thematic Wellbeing Groups

- A Scorecard Lead meeting plus four Thematic Wellbeing Group meetings were held prior to the production of this 2nd Performance Update Report.

- The updates provided at the TWG by Scorecard Leads resulted in positive contributions from all partners. At these meetings a general feeling was expressed that actions need to evolve to reflect the added value that community planning can bring to addressing an identified issue.

- The Economic Wellbeing Thematic Group would benefit from increased sectoral representative and despite invitations being issued to several 'tourism' related organisations these were not taken up.

General comments

An updated Performance Scorecard for the Community Planning Partnership is included in appendix 1.

1.0   Introduction

1.1 This is the second biannual report for Ards and North Down Strategic Community Planning Partnership to review impact of the Delivery Plans against performance improvement. This report includes an update of each action associated with the Big Plan based on information provided within 'Turning the Curve' reports and 'Performance Scorecards'.

1.2 This report provides an update on how the partnership is performing, partnership governance issues, risk assessment and areas for improvement.

1.3 This report is updated for each meeting of Ards and North Down's Strategic Community Planning Partnership.

2.0   The Big Plan for Ards and North Down 2017-2032

2.1 The Big Plan outlines how public services in Ards and North Down will work together to maintain and improve the well-being of its citizens in line with five outcomes. Its development has been facilitated by Ards and North Down Borough Council following statutory guidance published by the Northern Ireland Executive following the implementation of the Local Government (Northern Ireland) Act 2014.

2.2 The Local Government (Northern Ireland) Act 2014 requires Councils to facilitate the development of a Community Plan via a Community Planning Partnership. Members of the Partnership are drawn from across the public, private and third sector in Ards and North Down. The Big Plan provides a commitment from the Strategic Community Planning Partnership to the people of Ards and North Down on what will be a collective initiative. It is an umbrella plan that other plans should look to for guidance and direction.

2.3 The outcomes for The Big Plan for Ards and North Down are as follows:

All people in Ards and North Down:

Outcome 1	**Fulfil their lifelong potential**
Outcome 2	**Enjoy good health and wellbeing**
Outcome 3	**Live in communities where they are respected, are safe and feel secure**
Outcome 4	**Benefit from a prosperous economy**
Outcome 5	**Feel pride from having access to a well-managed sustainable environment**

2.4 A Strategic Community Planning Partnership oversees the direction of the Big Plan for Ards and North Down. The Strategic Partnership is responsible for considering performance and the impact of actions and partnership activities on the achievement of the five Big Plan outcomes.

2.5 Guidance on producing a 'Statement of Progress' issued by the Department for Communities recommends the publication of a statement once every two years on outcomes achieved and actions taken, and community planning partners must provide

the council with relevant information to enable the council to do so. The first statement must be produced within two years of the community plan being published. Ards and North Down's Strategic Community Planning Partnership will publish its first Statement in June 2019. Subsequent statements may be incorporated into future Performance Update reports that align within the biannual schedule of these Statements.

2.6 Four Thematic Wellbeing Groups support the five outcomes of the Big Plan. Originally it was three, but the Social Thematic Wellbeing Group has been separated into two groups. Actions have been themed via topic areas and the reference system indicates which outcome the action is most closely aligned with[2]. Many of the actions will help contribute to the achievement of more than one outcome. The table below lists the topic areas and the Thematic Wellbeing Group that the associated actions are aligned to:

Thematic Wellbeing Group	Topic Area
Social - Interventions	A- Children and Young People
Social - Interventions	B- Health and Wellbeing
Social – Sustainable communities	C- Inclusive Communities
Social – Sustainable communities	D- Keeping People Safe
Environmental	E- Historic and Natural Environment
Environmental	F- Built Environment
Economic	G- Tourism
Economic	H- Economic Growth and Business Development
Social – Sustainable communities	I- People and Prosperity

3.0   Report cards, RAG status and what they show?

3.1 A RAG status is applied to each headline action reported within the Performance Update Report. Colour coding is applied as set out below. Where possible the RAG status has been agreed during the Thematic Wellbeing Group meeting prior to the submission of the updated Performance Scorecards.

Action not progressing/ areas of concern has been raised	
Actions progressing, but data not complete for all sub-actions	
Action progressing, and no concerns raised	
Action complete	
Too early to assess progress	
Scorecard not received, colour relates to previous submission	
Partial scorecard received, issues exist, colour relates to content submitted	

3.2 Following the previous Performance Update Report there was an aspiration to establish a Performance Measurement Group. Unfortunately, due to late submission of several Scorecards and illness within the Community Planning Service meant that this did not happen.

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[2] The letter at the beginning of each headline actions indicates the topic area they are associated with, while the first number in the reference sequence indicates the outcome the action most closely aligns with.

4.0 Performance Scorecards

4.1 The following tables provides a summary of progress on all the Performance Scorecards. Updates Performance Scorecards are available to all member of the Strategic Partnership via the SCPP SharePoint site.

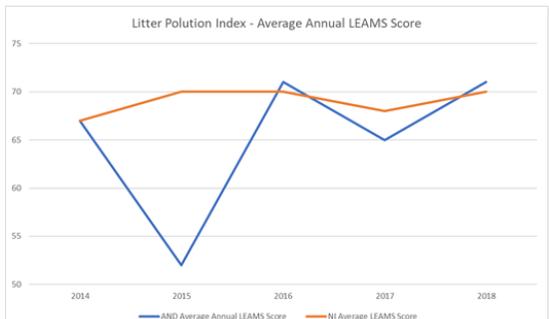| **A - Children and Young People**					
Ref	**Headline Action**	**Scorecard Lead**	**RAG status**	**Update** What has been achieved/progressed since last meeting	**Baseline** How has this changed since the previous report
1.1.1	Reduce the number of babies born with low birth weight by supporting women to stop smoking during pregnancy	(PHA)		Agreed that the separate action (A2.1.6) on children's mental health should be integrated with the action on early years. Conversation have been ongoing within the PHA to agree the correct wording and type of actions that should be taken forward within the performance scorecard. This action (children mental health) will be integrated into the action on early years as well as the wider action on mental health (B 2.1.1).	NB: Scorecard not received
1.1.2	Improve achievement of pupils in schools	(EA)		The sub-actions within this scorecard need reconsidered considering the question – How can community planning contribute? Schools attendance has a direct correlation with school achievement. Potential actions for community planning partners include family support (early interventions) and addressing low-mid levels of pupil anxiety. Big summer read, organised by Libraries NI, will commence over the summer. In 2018 38,000 children participated. Anecdotal evidence demonstrates that the children taking part enjoyed the activity. Linking Generations have been developing intergenerational programmes in schools.	

1.1.4	Increase the capacity of young people by delivering services, to develop future leaders	(EA -Youth Service)		Work is ongoing improve this Performance Scorecard and make sure the right sub-actions are included. 6 youth forums have been established that will feed into a youth council. 9 young volunteers (16-18) have been trained in youth leadership volunteering and have received their Millennium Volunteers Award. 100% of these young people have continued to volunteer in EA projects. Kilcooley Women's Centre are taking forward a Peace IV project to deliver a personal development and training programme for people 16-30 in areas of educational disadvantage.	Number of young people receiving an external accreditation in youth leadership programmes such as OCN 103 young people gained accredited/recognised qualifications via Education Authority (Youth Service) leadership programmes
2.2.1	Children and young people are provided with quality opportunities to participate in sport and physical activity (extracurricular) and are provided with the support needed to help them reach their full potential	(ANDBC)		Concern was expressed by TWG members that ANDBC did not take up funding offered by Sport NI to run a small grants programme which could have been used to offset the cost of venue hire. This led to a more in-depth conversation on grants and capacity building (summarised at the end of this record) and a proposed action that could be taken forward under the umbrella of community planning. A follow up conversation with ANDBC's Director of Community and Wellbeing indicated that inability to integrate the grant offered within the Council's existing grants system means that Council can not manage it within their existing resource capacity. A request has been made to consider this in future.	No reliable baseline exists to measure children involved in extracurricular leisure activities Everybody Active Figures already reported to Sport NI (and against scorecard 2.2.3)

B - Health and Wellbeing					
Ref	**Headline Action**	**Scorecard Lead**	**RAG status**	**Update** What has been achieved/progressed since last meeting	**Baseline** How has this changed since the previous report
2.2.2	Develop programmes that support people and encourage them to adopt more active lifestyles resulting in better health outcomes as they age	(SEHSCT)		Numbers participating are high and it is being delivered wider than leisure centre facilities. There has been an increased emphasis on walking and there is scope that it shouldn't just be restricted to physical exercise. Needs a promotional campaign to support. Some co-ordination is needed to align all the walking groups (Sport NI, PHA and the SEHSCT). % of users attending active ageing class for 12 weeks are more is Ards – 70%, PHLC – 80% and North Down – 100%.	An OBA scorecard specific to walking groups is being devised by SEHSCT and may be incorporated into future scorecards. # and % of older people (55+) reporting to meet the CMO physical activity guidelines, Ards – 76%; PHLP – 60%; North Down – 72% (52 people questioned Q4) # and % of older people (55+) reporting better health and wellbeing as a result of attending the Active Ageing Programme, Ards – 80% agree; PHLC – 100 either agree or strongly agree; North Down – 84% agree or strongly agree
2.2.3	Delivery of a range of programmes aimed at providing people with quality opportunities to adopt and sustain an active sporting lifestyle and achieve their sporting goals	(ANDBC)		Actions within this scorecard relate to the Everybody Active Programme. Data from the end of year 2 (2017-18) has 5,594 participants. This is broken down into 3,624 females, 890 with a disability, 708 from areas of greatest need and 1,322 sustainable participation. ANDBC's sports development section works with a range of partners to deliver programmes that will encourage people's participation in sport.	Figures retuned to Everybody Active

Total participants	Female Participants	Participants with a disability	Participants from areas of greatest need	Sustained participants (11+ sessions)
5,594	3,624	890	708	1,322

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5.1.1	Increase opportunities for outdoor recreation due to the diversity of options available	(Sport NI)		Challenge getting partners to commit to action. Land ownership issues have been a problem to establish a network of community trails. There has also been a gap in communication between consultants commissioned by ANDBC and other CP partners on how some of this work is developing. The infrastructure down the peninsula is challenging and access to the natural environment is limited. A coastal rowing project showed some very interesting results. - 44% increase in the number of those who row now meeting the Chief Medical Officer's guidelines of 150 minutes per week of moderate intensity physical activity. - 27.1%-point increase in well-being since starting rowing. - 57.1% have developed relationships with those from different communities and backgrounds - 72.4% feel that they are more connected to their village / community - 78.3% feel significantly more connected to Strangford Lough and Lecale AONB - 75.1% stated that their overall well-being changed significantly or very significantly since they started rowing	Baseline to be developed
2.1.1	Emotional Health and Wellbeing	(SEHSCT)		A scorecard on mental health has been re-branded as Emotional Health and Wellbeing and will be led by SEHSCT. No scorecard was submitted for this Performance Update Report as a Thematic Wellbeing sub-group will meet on 4 September to review the focus of what collaboration on this issue should be.	Scorecard not yet developed

2.1.2	Implement measures including integration in economic and health and wellbeing initiatives, to place 'health' on the business agenda, through increased business engagements	(ANDBC)		The Welcome Here scheme could be moved from early years into this Performance Scorecard. corporate social responsibility. Over 35 businesses participated in an Active Business Challenge with 378 employees taking part. 38 employees of 20 businesses participated in a free health check, 68% of these were referred on for additional more specific health checks that could have been lifesaving. 15 leavers participating in Action Mental Health return to work programme progressed to full-time, part-time, voluntary work or further education. MH New Horizons provided an accredited programme of vocational training to enable those with mental ill health to be economically active. 323 modules were achieved by clients.	Baseline still underdevelopment
2.1.4	Create a community of life savers by strengthening the chain of survival	(NIAS)		Majority of actions are about baselining. This Performance Scorecard is supported by a more detailed action plan. Strategic Partnership Workshop identified that the Council could be a Heart Start Council. ANDBC has bought kits that will enable more people to be trained in CPR. 48 ANDBC staff have been trained in AEDs, 107 staff in 3 day first aid and through Mind, Body and Business have supported 45 people from 31 businesses to undertake first aid training (including CPR)	Baseline still underdevelopment 9 organisations are members of the AND Community Resuscitation Working Group

C - Inclusive Communities					
Ref	**Headline Action**	**Scorecard Lead**	**RAG status**	**Update** What has been achieved/progressed since last meeting	**Baseline** How has this changed since the previous report
5.1.2	Improve provision and access to the natural and historic environment and include play and recreational facilities for people with a disability ***sub-actions to be reviewed as some may be more relevant on scorecards C 1.2.2***	(ANDBC)		Development of ANDBC policy for 30% of all play equipment to be accessible. Partnership between ANDBC, Sport NI and Mae Murray foundation has created an accessible beach at Groomsport. Work involving Dementia friendly initiatives has also been progressing with a number of partners. It was agreed the Dementia Friendly group, recently established by the Trust will help to collate the impact achieved and co-ordinate service provision. A dementia friendly assessment of Ards Blair Mayne WLC has been undertaken. New playground is fully accessible and lots of compliments regarding this have been received. Libraries NI have delivered 23 sessions to 339 adults with disabilities. Donaghadee Lighthouse (a centre for people with disabilities) closed in May 2019. 2017-2019 libraries held 9 memory cafes reaching 89 participants. Ongoing refurbishment and upgrading of toilet facilities across the borough to make them more accessible.	Baseline still underdevelopment November 2018 – April 2019 1650 users on Accessible website. Most used access guide: 1. Clandeboye Cemetery, Bangor 2. Hamilton Road Community Hub, Bangor 3. Redburn Cemetery, Holywood 4. Comber Cemetery 5. Marquis Hall, Bangor

1.2.5	Provide opportunities for arts participation by those with a disability and recognise the contribution arts participation makes to well-being	(ANDBC)		Following the Real Lives Event held in October 2018 the Council's Art section now offers friendly Fridays in the Ards Art Centre to ensure those living with Dementia have access to the arts and crafts. 4 sessions have taken place with positive feedback recorded. A PR campaign is planned to increase the awareness and uptake of buddy cards. Consultants have been appointed to review and recommend appropriate quantitative data to measure the impacts that arts and heritage has on people's wellbeing	9 buddy card applications (December 2019) increased to 11 buddy card applications (June 2019)
5.2.1	Increase civic involvement and inspire communities to take ownership of their local environment including local delivery arrangements	(ANDBC)		42 Live here love here projects have been delivered. CLEAR project used to education 1800 years 8's on the important of the environment and how we can help make it better. The Councils' Recycling Community Investment Fund is helping local people develop civic pride. Initiatives funded include sea bins, cigarette ballot boxes and village facelift projects.	30% of schools in AND have a Green Flag (Eco-schools). The NI average is 25%.
1.2.2	Implement programmes that will ensure Ards and North Down is a friendly and welcoming place for everyone –	(ANDBC)		Age friendly strategy and action plan has been agreed by the Age Friendly Alliance and published. An engagement exercise will be devised to continue to engage with older people. Libraries NI are planning to collect information on sessions and participants attending autism friendly activities.	Baseline still underdevelopment. Should we record the number of businesses 'accredited' as being dementia friendly and autism friendly?

	age-friendly, dementia friendly, disability friendly and autism friendly			The three Community Networks are working on a Community Development Toolkit and are supporting communities to access funding that will help them run programmes addressing local need. Linking Generations are running an intercultural forum alongside other intergenerational programme. 94 older people and 158 young people have been involved in activities. AGEnda run several programmes.	
1.2.3	Reducing social isolation and loneliness in older people	(SEHSCT)		Challenges highlighted included volunteer befriends and access to social groups. It was agreed that the action wording should be expanded to include social support and all ages. Information will be included on the next submission of the scorecard.	Baseline relates to number of people on the waiting list for a befriender. This may be reviewed in light of widening the scope of this action.
1.2.4	Prevent homelessness and the need for people to couch surf	(NIHE)		Recent figures show a decrease in the number of people presenting as homeless in Ards and North Down. A local group has been set up to look at homelessness and an action plan has been produced. Work is progressing to encourage older people to remain in the family home rather than presenting homeless – options such as disabled facility grants are being promoted to allow the family home to be adapted to meet their needs. Information on Welfare Reform/Universal Credit has been distributed through our Housing Community Network	

D – Keeping People Safe					
Ref	Headline Action	Scorecard Lead	RAG status	Update What has been achieved/progressed since last meeting	Baseline How has this changed since the previous report
2.1.5	Delivery projects to tackle serious and organised crime and implement a framework for promoting a culture of lawfulness	(PSNI)		Linked to the Fresh Start Agreement this action is progressing well. Two areas in Ards and North Down are being supported through the Communities in Transition programme. Awareness campaigns highlighting paramilitary control in communities have been actioned and a toolkit on lawfulness has been produced for schools. Rapid Bins have been installed in 3 locations. These are helping remove drugs from communities.	Drug seizures – 351 (12 months Sept 2017), drug arrests 128 (12 months Sept 2017) Updated statistics relating to drugs will not be available until Sept 2019
3.2.1	Multi-agency approach to reduce anti-social behaviour – diversion and enforcement	(PSNI)		Action is going well with the support of partners including the Anti-social behaviour forum, Street Pastors and YMCA to name a few. There has been a decrease on the number of reports of anti-social behaviour to police in the year 18-19 compared to the previous year 17-18. The PSNI have been attending community events such as the family fun day in Bangor in March to build more confidence in policing and more confidence in reporting a crime to the PSNI or to Crimestoppers.	A 17% reduction in ASB recorded in 2018/19 compared with 2017/18.
3.2.2	Protect vulnerable groups by implementing initiatives to reduce hate crimes, crimes against older people, children at risk and domestic abuse	(PSNI)		Crimes included within this scorecard refer to Hate Crimes, crime against older people, children at risk and domestic abuse. Safe place awareness sessions have been run via PCSP. PSNI work closely with SEHSCT to keep young looked after children safe	See statement of progress for crime statistics

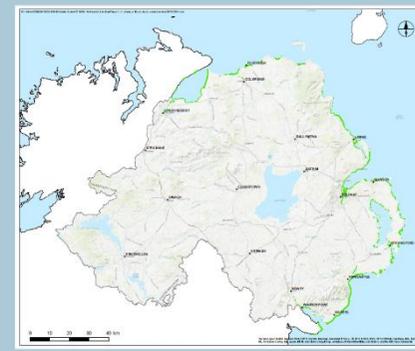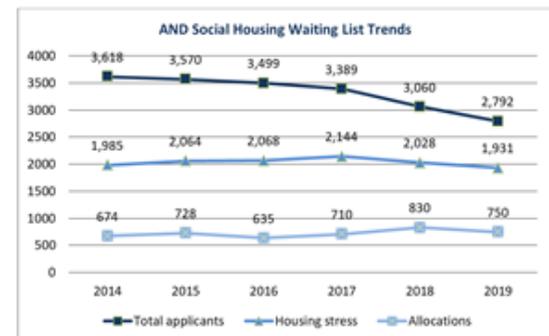| 3.1.1.	Delivery of good relations programmes	(ANDBC)		Cross community shared education programme to the Battlefield sites in France and Belgium. No Hate Here Campaign has involved 9 schools and 268 children. 6 area in AND involved in the BRIC programme, NIHE Good Relations officer is continuing to work with these communities. Several reimaging programmes have been completed with households benefiting from the removal of paramilitary images from their properties. Many these images remain across AND. 4 Shared Spaces sites are being delivered using Peace IV funding. These have progressed to tender stage are expected to be delivered by Sept 2020.	*Incidents and Crimes with a Hate Motive in Ards and North Down*
3.1.2	Increase community cohesion in housing estates	(NIHE)		Update on actions only provided for Scorecard Leads. The majority of ASB incidents received in 2018/19 were resolved either by mediation or closed because there was not enough third-party evidence to take action against either party making contradictory complaints.	2015/16 – 320 reported cases of ASB reported to the NIHE Ards & N Down, 2016/17- 270 cases, 2017/18 – 199 cases and 2018/19 – 213 This shows that while there was a slight increase in numbers in the 18/19 financial year there has been a 33% decrease in reported ASB over the last four years.
3.2.3	Establish a Support Hub to help people improve their situation through effective interagency working	(PSNI)		This action has been slow to progress. Discussions have been ongoing between SEHSCT and the PSNI with the latter giving the former additional assurances regarding confidentiality. The PSNI are working closely with the South Eastern Health and Social Care Trust to resolve any issues to ensure the Hub is up and running as soon as possible. In the interim a Shadow Support Hub has been running which has demonstrated some success.	Baseline to be developed

3.2.4	Implement a range of programmes, including enforcement, to reduce the number of people killed and seriously injured in road traffic collisions	(PSNI)		PCSP has funded the purchase of a second SID (Speed Indication Device). The work of the volunteer road safety committee provides a structured system for assessing the natural and scale of potential speeding in hot spots to inform decision making around additional actions.	Indicator from the Big Plan
3.2.5	Implement measures to minimise injuries and deaths caused by home accidents, including fires, particularly for those who are most at risk	(ANDBC)		Portavogie ranked in the top 20 DEA's for home accidents as a result currently 90 homes have been visited to help with accident prevention. Work is taking place to discover the story behind falls prevention. 357 fire safety visits, 380 alarms fitted, 63 accidental dwelling fires, 0 accidental dwelling fire fires. Anecdotal feedback from people benefiting from the service (referrals to appropriate services): Would not have been able to afford the equipment otherwise, you don't see the dangers, vital for people with young children.	NB: This data can be broken down into age bands

	E – Historic and Natural Environment				
Ref	**Headline Action**	**Scorecard Lead**	**RAG status**	**Update** What has been achieved/progressed since last meeting	**Baseline** How has this changed since the previous report
5.1.3	Sustainably improve access to, and connections between, historic, natural and open spaces	(ANDBC)		Action is progressing well with the first planning application submitted for the Ards to Comber Greenway. There have been promising discussions regarding the extension of the Flood Gate carpark in Newtownards, the development from Kinnegar to Donaghadee, further funding opportunities and community trails. Transfer of ownership to the Council has also been considered for the greenway and Cairn Wood.	Length of existing greenway Length of designated greenway (km) Baseline- *2.25km (1.4 miles)* *STEADY No change since greenway opened in 2008*
5.1.4	Promote manage and enhance our historic environment	(ANDBC)		The 8-week digital tech programme for young people is now complete and an Event Management OCN Level 2 is about to commence with approximately 10 young people. This course is oversubscribed. Actions are ongoing with local historical societies to support them document and record information on commercial and industrial heritage. Sir Samuel Kelly lifeboat, Donaghadee Motte, Tullyboard Windmill, Newtownards Priory, Whitespots Country Park, Nugent's Wood are all being considered as projects that will help promote, manage and enhance our historic environment.	Results of a heritage audit will give a baseline for this action
5.2.2	Promote, manage and enhance our natural environment	(National Trust)		4 sites ANDBC sites are being managed inline with a re-wilding policy. In 2019 6000m^2 will contain pollinator friendly planting. Work has been ongoing with private landowners within the Ards Peninsula and Mount Stewart to clear the Grey Squirrels and encourage the growth of the Red Squirrel. 2 red squirrel populations are established in Clandeboye and Cairn Wood. 3000 volunteer hours recorded by ND Red Squirrel Group. Mammalian and avian predators, as well as storms, resulted in a poor tern breeding season.	Performance measure will be reviewed at a community planning workshop Options include: Site condition monitoring surveys Priority habitat mapping CeDAR database Priority species monitoring 400ha woodland cleared of grey squirrels Concerns raised with regards to the difficulty in measuring impact as the natural environment can take years and decades to show impact.

Ref	Headline Action	Scorecard Lead	RAG status	Update	Baseline
				Spartina distribution map on Strangford Lough has been completed and there is evidence of reduction in distribution and abundance where it is actively being controlled by NT.

Positive feedback has been received in relation to the launch (and subsequent activities) of the Sea Deep project. | |
| 5.2.3 | Identify and implement innovative solutions that improve local environmental quality of both land and water | (ANDBC) | | Many programmes are now in place to improve water and land quality. New Enforcement team established working 7 days per week, 6am-11pm. Statistics are showing an improvement with regards to litter and dog fouling. The money saved through recycling has been used to fund Live Here Love Here programmes as well as Sea Bins, cigarette voting boxes, smart bins, beach clean-up boards, compostable packaging, community litter picks and village facelift initiatives. Biodegradable water bobbles are being used for local marathon events to reduce single use plastics. | |

F – Built Environment					
Ref	**Headline Action**	**Scorecard Lead**	**RAG status**	**Update** What has been achieved/progressed since last meeting	**Baseline** How has this changed since the previous report
5.2.4	Key partners collaborating to ensure all actions related to transport infrastructure are integrated and cohesive	(Translink)		A meeting has been arranged to agree a completion date for Belfast Metropolitan Transport Plan. Various options form park in ride are being investigated with the most likely initiatives being implemented in Newtownards and Comber. Conversations are ongoing regarding similar facilities in Bangor where identifying suitable land is a challenge. The Ards area has seen a 4% increase in use of public transport which is assumed to be due to the bus lanes and public transport being a quicker option to get into Belfast.	Main mode of transport 77 % car 4 % public transport (Needs source and date)

| 5.2.5 | Improve our understanding of the nature and impact of tidal surges along the east coast of Ards and North Down | (ANDC) | | The Preferred Options Paper to inform the Local Development Plan considers options for coastal developments. One of the issues identified has been the lack of evidence. Despite central and local government working together to source funding to try and collect evidence this has not been forthcoming and several applications for European funding have been turned down. A Coastal Forum group jointly chaired by DEARA and DfI met the day following this Environmental TWG and agreed to continue to work together towards a solution. Fiona Bryant is now the main National Trust Contact with regard coastal erosion.
Projected Rag status: Orange/Red. | | Baseline Study and Gap analysis of Coastal Erosion Risk Management in NI has been completed. This map shows areas at risk (green line) |
| 5.2.6 | Deliver affordable, quality homes across all tenures to meet the needs of people and provide a connection to communities and families | (NIHE) | | The baseline figures reported against this action are linked to action 1.2.4 (Homelessness). There is likely a correlation between the positive work reported to address people with the potential to become homeless and the decline in applicants on the waiting list for social housing.

In 2017/18 NIHE invested £18.63m in AND to increase the supply of affordable housing, adapt houses for people living with disabilities, undertake maintenance projects and deliver community development initiatives.

Since 2015-2018 NI Water has invested £23.7m capital in AND.

RNIB are engaging with stakeholders to provide ANDBC with information on bin signage for visually impaired people. | The baseline has been updated since the December 2018 Performance Update Report. The graph below shows a decline in the total applicants on the waiting list and a decline in housing stress.

Source: NIHE | |

5.3.3	Delivery of priority regeneration projects identified via the urban masterplans (including public realm activities)	(ANDBC)		It is a struggle to deliver this action due to the lack of regeneration powers given to the Council. Five major public realm schemes have been completed. Funding is allocated on a needs bases so AND areas are not guaranteed any funding. D'dee is undergoing a Townscape Heritage initiative to include restoration of the old gunpowder Motte and the former Town Hall building. In Comber a route into the town centre from the greenway is being investigated. In Holywood a project to connect the laneways to the high street is taking place. An announcement on Queen's Parade is imminent. Public realm schemes are being developed for Portaferry and Ballygowan. Belfast Region City Deal includes a Bangor Waterfront Masterplan project.	14% town centre vacancy rates (2017)
5.3.4	Use the village plans to identify and address enhancement need of the built environment	(ANDBC)		12 out of 16 villages have had feasibility studies completed, 2 are still to be done. Village renewal schemes are being taken forward under Rural Development Scheme including ones in Portavogie, Ballywalter and Groomsport. 7 Village Plans have been completed and a Village Steering Group established. Actions from within the village plans are starting to be taken forward. 5 capital projects have been identified for alternative sources of funding. 3 of these have been successful and the other 2 are still being considered.	Number of capital projects funded via the Village Renewal Scheme **(Baseline July 2018 =0)** Number of technical studies completed that can be used to support future funding opportunities and leaver funding diversity **(Baseline July 2018 =0, 12 feasibility studies complete May 2019)** December 2018 = 0 (none completed yet) Since last Scorecard 3 capital projects approved, 9 to be approved

NB: All tourism actions have been developed and put forward by Head of Tourism (ANDBC) with no input from Tourism NI. Consideration is needed on how this should be taken forward by the Community Planning Process as partnership is the key driver for the Big Plan.

G - Tourism					
Ref	Headline Action	Scorecard Lead	RAG status	Update What has been achieved/progressed since last meeting	Baseline How has this changed since the previous report
4.2.7	Support the development of businesses that contribute to tourism growth sector	(ANDBC)		Several Tourism Masterclasses have been delivered but it would be useful to gather feedback from the industry on the value of these. 69 participants took part in a digital masterclass. 34 people have been accredited as welcome hosts. 95% of participants reported the workshops as excellent or good. ANDBC provided £81,000 grants for tourism events. TNI are currently evaluating the 2018/19 Tourism Enterprise Development Programme. The 2019/20 programme is waiting approval.	Current database of businesses 209 serviced and non serviced accommodation listed (including 7 hotels,11 GH, 8 Guest Acc, 36 B&Bs, 134 self catering, 3 hostels, 1 campus and 9 caravan sites able to provide touring, tents or static) 159 graded 73 Attractions on database (8 graded) 81 Activities (no grading applied) No change to previous baseline
4.2.8	Facilitate the development of strategic tourism projects	(ANDBC)		Contribution to this action from Tourism NI is Key as the headline action needs to be considered in the national context. Tourism NI are engaging directly with ANDBC on some issues but not in the context of community planning. Since the TWG meeting a new TNI contact has been identified and information provided for inclusion in the scorecards. An accommodation strategy for AND has been completed providing data on the current provision as well as gaps. A Food Destination and Development Plan 2018-2021 has been completed and a Food and Drink officer appointed. An industry workshop has been held to initiate a food network. ANDBC and TNI working closely to maximise food tourism opportunities. A feasibility study has been completed on Whitespots allowing the project to proceed to Strategic Outline Case for City Deal application.	A series of masterplan and feasibility studies have been completed by Council and other partner organisations. ANDBC – some recent examples relevant to the Directorate and with a some focus on Tourism Town masterplans and village plans Coastal Masterplan (in partnership with other LAs and TNI) Strangford Lough Access Study (in partnership with NMDDC) Outdoor Recreation Study (SL) (SLLP delivered) Mourne Coastal Walking Route (in partnership with NMDDC)

4.2.9	Communicate Borough tourism experiences and messages to target market segments *sub-actions within this scorecard have been flagged for review and possible amendment*	ANDBC)		Investment and visitor propositions have been completed. TNI has tested the international market on key attractor concepts. Of three tested, the St Patrick's Trail Pilgrim Walk tested most positively. The opportunity to get close to nature while discovering the real Ireland and its local culture and savour the local cuisine in cafes and pubs along the way were clear points of magnetism.	Market research undertaken by the ROI Tourism Taskforce in 2017 stated that: 'Knowledge about NI is low amongst ROI consumers, with 54 % stating they know NI 'not well at all' or 'not that well'. ROI consumers are challenged not only by the lack of awareness of what they can see and do during a break in NI, but also by a limited awareness of places to stay, eat and basic geography. Tourism Ireland market profiles - GB The island of Ireland is the 7th most popular outbound destination British holidaymakers are interested in visiting. 47% of GB holiday makers market intend to holiday on the island in the next 3 years. 22% are actively planning a holiday to the island of Ireland in 12 months.
4.2.10	Development of tourism experiences with new and existing business, through facilitation and support mechanisms	(ANDBC)		Support has been provided from Tourism NI to form a Strangford Cluster to enable the private and public sector to work together. The cluster has grown form 6 members to 16 members. Members have been undertaking several masterclass sessions via TNI cluster activities. 17 businesses within Strangford Cluster have gained product knowledge while 8 have commenced developing of saleable products for visitors. Funding has been provided by Invest NI for collaborative networks. Portaferry has drawn down £25k for a scoping study to determine future possibilities. 12 new itineraries are currently under development – half day, full day and weekend. Plans are progressing to develop Ballycopeland WindMill, a Christian Heritage Trail.	Current database of businesses 209 serviced and non serviced accommodation listed (including 7 hotels,11 GH, 8 Guest Acc, 36 B&Bs, 134 self catering, 3 hostels, 1 campus and 9 caravan sites able to provide touring, tents or static) 159 graded 73 Attractions on database (8 graded) 81 Activities (no grading applied) No change to previous baseline

H – Economic Growth and Business Development					
Ref	Headline Action	Scorecard Lead	RAG status	Update What has been achieved/progressed since last meeting	Baseline How has this changed since the previous report
4.2.1	Encourage business start-up and growth of businesses	(ANDBC)		111 jobs created through the Go For it Programme in 2018-19, 8% above statutory target. 35 jobs created through mentoring/capacity building of participant companies. 25 jobs created by employers exhibiting at a jobs fair (108% above target). 38% of businesses on a mentor programme have started to export. 100% of craft trade participants were assisted to export for the first time. Invest NI recruited 10 new customers (2018/19) and 61 offers of assistance were made to companies working in the medium to high growth sectors. Five Chamber of Trades have submitted business plans resulting in a more co-ordinated approach and better outcomes. New action added on preparing businesses for Brexit. 30 participants availed of advice at a 1st event, with 43 diagnostics completed at a 2nd event.	Jobs promoted through Go For It Programme – 92 (lowest in NI) Foreign Direct Investment lowest in NI Investment in locally owned business has grown
4.2.2	Support rural businesses to create new employment opportunities	(ANDBC)		21 businesses have been allocated funding of £482,396.85. The project has a target to create 24.5 full-time equivalent posts to be sustained beyond the lifespan of the project. 16 businesses gave been allocated funding for capital development totally £477,082.85. 5 businesses have been supported to developing marketing	Baseline unclear as unsure if GVA or value of the rural economy can be captured

4.2.3	Review the skills and qualifications on offer so they match the needs of existing and future businesses	(SERC)		95% of the businesses SERC has engaged with to provide reskilling of their existing workforce (Since Sept 2018) have developed new products, processes or services. Targets for a Skills Focus programme and an InnovateUs programme have been exceeded by 66% and 13% respectively. 91% of businesses reported an increase in skills. SERC has an entrepreneur club to support the development of student companies. Over 21 new student enterprises (since Sept 2018). Student company ANCPOS has developed 2 prototypes and are shortlisted for INVEST 2019. ANDCB has appointed a Creative and Digital Development Officer who will survey the creative industries to assess their skills needs. 3 local companies expanded their sales after being supported to attend a Gifted Trade Show. Work is ongoing to establish an Employability and Skills Forum.	NI Skills barometer
4.2.5	Promote the development of strategic infrastructure and support services for local businesses	(ANDBC)		This action is progressing well, and funding has been secured for Broadband. The Belfast Region City deal includes 5G and a Digital Strategy has been commissioned. Workspace infrastructure needs to be considered in the context of an SIB Business Needs Analysis to ensure what we provide is what they want. ANDBC is consulting on its Preferred Options Paper (to inform the Local Development Plan) which includes consideration on the employment land needs now and in the future.	2Mbps (red) and 10 Mbps (amber) using fixed lines in AND

I – People and Prosperity					
Ref	Headline Action	Scorecard Lead	RAG status	Update What has been achieved/progressed since last meeting	Baseline How has this changed since the previous report
4.1.1	Implement programmes that will alleviate poverty and reduce the impacts if Universal Credit and Welfare Reform	DfC)		Money management training sessions have been run enabling Advice NI and Citizens Advice to deliver sessions such as 'train the trainer' and identifying 'champions'. 900 staff, volunteers and members in networks and community groups have been trained across Northern Ireland. **NB: The headline action needs amended to reflect poverty and the current headline should be included as a sub-action.**	Due to Welfare Reform baseline is problematic to determine. Data has been provided for Job Seekers Allowance, Income Support and Employment Support Allowance. Individuals may be entitled to claim more than one. Not everyone has moved to Universal Credit so it is hard to know the current situation.
1.1.9	Identify and prioritise unengaged target groups where arts and heritage activities could help deliver social outcomes	ANDBC)		A pilot scheme for arts outreach classes was run in three locations. Nine classes took place and feedback was really positive. In Donaghadee outreach session took place over 2 days with 198 participants. A Heritage Development Officer has been appointed by ANDBC to improve engagement with community groups and £5k annually has been made available for heritage groups. A needs analysis of heritage groups is underway to improve the support that can be offered.	No baseline has been identified

5.0   Summary of Issues Identified and Recommendations

5.1 This is the second Performance Update Report providing members of Ards and North Down's Strategic Community Planning Partnership with information on how the actions within the Delivery Action Sheets are progressing.

5.2 A common theme emerging as a result of the Thematic Wellbeing Groups is the need to streamline and prioritise the focus of the Big Plan. As was mentioned in the first Performance Update Report, many of the actions put forward by partners are 'business as usual' while opportunities for collaboration have not been forthcoming.

5.3 Scorecards where a Scorecard Lead has properly understood and embraced their role are significantly better than those where partners have expressed reservations with being asked to undertake this task. Scorecard Leads are required to proactively engage with all contributory partners and should encourage them to submit relevant data. In several cases scorecards are being submitted with only the data of the scorecard lead. More capacity is required to demonstrate how scorecards should be used to discuss whether actions are having their desired impact.

5.4 Each headline action should be supported by a baseline which can either be an indicator or a performance measure. The purpose of the baseline is to demonstrate why an action is included (i.e. why is it an issue that needs improved through partnership work) and over time should be used to demonstrate whether the actions are working or if they should be reviewed. Currently this is one of the weakest elements of the scorecards as over 75% of scorecards have not agreed what this baseline should be. While Scorecard Leads have updates information related to the actions the baseline has often been neglected.

5.5 Following the submission and analysis of the latest Performance Scorecards several themes have emerged where a 'turning the curve' workshop may help clarify the purpose of the scorecard and focus the actions on the added value of community planning. Issues identified so far (this is not a complete list) include:

- Early years
- Children and young people
- Social isolation and loneliness (A SCPP priority)
- Emotional health and wellbeing (A SCPP priority)
- Natural environment
- Safety, policing, good relations etc.
- Physical activity
- Poverty and inequalities

These workshops will help inform a community planning review and try to move on from 'business as usual' and statutory functions to collaborative partnership work.

5.6 A review of the Big Plan's priorities is needed to help focus the limited resources available to addressing the issues of greatest importance that are not currently being addressed via other partnerships. This review should identify other initiatives that are contributing to the Big Plan's five outcomes e.g. PCSP, Making Life Better, Everybody

Active, Locality Planning, Rural Development Funding, Fresh Start Agreement and decide which ones need reflected in Performance Scorecards and which ones are already being adequately reported on. A matrix should be developed and used to assess whether community planning could bring added value to these programmes on whether the existing mechanism for delivery is enough.

5.7 The percentage of scorecards being completed by the Council has increased from 48% to 53%. The number of Scorecards being completed by the Council has remained the same but some actions being led by other Partners have been removed due to lack of progress or internal resource issues within their organisation.

5.8 Of the 2 Scorecards not received; one is due to an agreement that the actions within the scorecard need re-considered. The other Scorecard Lead cited resource issues as a factor in them not submitting a completed scorecard.

Appendix 1: Performance Scorecards by Strategic Partnership

Scorecards not received are highlighted in **bold**

	Scorecard Lead	Total	Support Partner	Total	Com TOTAL
Statutory Partners					
ANDBC	A 2.2.1, B 2.2.3, B 2.1.2, C 5.1.2, C 1.2.5, C 5.2.1, C1.2.2, D 3.1.1, D 3.2.5, E 5.1.3, E 5.1.4, E 5.2.3, F 5.2.5, F 5.3.3, F 5.3.4, G 4.2.7, G 4.2.8, G 4.2.9, G 4.2.10, H 4.2.1, H 4.2.2, H 4.2.5, I 1.1.9	23	A 1.1.4, B 5.1.1, B 2.1.4, D 2.1.5, D 3.2.1, D 3.2.2, D 3.1.2, E 5.2.2, H 4.2.3, I 4.1.1	10	33
CCMS		0		0	0
EA	A 1.1.2; A 1.1.4	2		0	2
HSCB		0		0	0
Invest NI		0	H 4.2.1	1	1
Libraries NI		0	A 1.1.2, C 5.1.2, C 1.2.2, C 1.2.3,	4	4
PSNI	D 2.1.5, D 3.2.1, D 3.2.2, D 3.2.3, D 3.2.4	5		0	5
NIFRS		0	D 3.2.4, D 3.2.5	2	2
NIHE	C 1.2.4, D 3.1.2, F 5.2.6	3	C 5.2.1, D 3.2.1, D 3.1.1	3	6
Sport NI	B 5.1.1	1		0	0
SEHSCT	B 2.2.2; **B 2.1.1**; C 1.2.3,	3		0	3
Tourism NI		0	G 4.2.7, G 4.2.9, G 4.2.10	3	3
PHA	**A 1.1.1**	1	B 2.1.2	1	2
Government Departments					
DAERA		0	H 4.2.2	1	1
DfC	I 4.1.1	1		0	1
DfE		0		0	0
DE		0		0	0
DF		0		0	0
DH		0		0	0
DfI (or Transport NI)		0	D 3.2.4, F 5.2.4	2	2
DJ		0		0	0
TEO		0		0	0
Support Partners					
National Trust	E 5.2.2	1	C 5.1.2, F 5.2.5	2	3
NICVA		0		0	0
SERC	H 4.2.3	1		0	1
Translink	F 5.2.4	1		0	1
3rd Sector Community Planning Forum					
Forum Members		0	A 1.12, A 1.1.4, A 2.2.1, B 2.1.2, B 2.1.4, C 5.2.1, C 1.2.2, C 1.2.3, C 1.2.4, D 3.2.2, D 3.1.2, D 3.2.5, E 5.2.2, F 5.2.4, F 5.2.6	15	15
Other					
NIAS	B 2.1.4	1		0	1
NI Water		0	F 5.2.6	1	1
TOTAL SCORECARDS		**43**			

Appendix 2 Scorecard for Strategic Community Planning Partnership (April – 2015 to present) Updated June 2019

What have we done?

Meetings - By the **12 June 2019** we have held (previous figure in red):
11 meetings of our Strategic Partnership (Dec '15-Dec '18) (10 from Dec 2015 – June 2018)
37 meetings of our Thematic Wellbeing Groups (Jan '16-May '19) (32 meetings – Jan 2016- June 2018)
4 Community Planning Workshops (4)
2 Community Planning Conferences (2)
1 OBA training event (1)
2 Elected Member Workshops (2)

11 out of 13 Statutory Community Planning Partners have signed the Partnership Agreement

9 Action Delivery Plans with **43** (48) actions and **205** (250+) sub-actions.
76 people from community and voluntary organisations receive information about 3rd Sector Forum. **25** of these actively attend 3rd Sector Forum meetings/workshops.

How well have we done it?

Attendance at Strategic Community Planning Partnership (June 2015 - 12 December 2018) (previous figures up to June 2018 in red)

80% (81%) of Statutory Partners have been present (These range from 36% (30%) to 100% at any meeting).
73% (77%) attendance rate from Government Partners
70% (73%) attendance rate for Support Partners.
43% (43%) attendance rate for Elected Members

See table on page 32 for breakdown of attendance by organisation

(April '15 – Dec'18)	No of meetings attended*		% attendance*		(April '15 – Dec'18)	No of meetings attended*		% attendance*	
Statutory Partners					**Government Partners**				
ANDBC	11	(10)	**100**	(100)	TEO	7	(7)	**64**	(70)
CCMS	4	(4)	**36**	(40)	DoE	10	(10)	**91**	(100)
Education Authority	10	(9)	**91**	(90)	DoJ	7	(7)	**64**	(70)
Health and Social Care Board	4	(3)	**36**	(30)	DfC	10	(9)	**91**	(90)
Health and Social Care Trust	10	(10)	**91**	(100)	DoF	6	(6)	**55**	(60)
Invest NI	10	(9)	**91**	(90)	DfI	8	(8)	**73**	(80)
Libraries NI	11	(10)	**100**	(100)	DAERA	8	(7)	**73**	(70)
NI Fire and Rescue	11	(10)	**100**	(100)	**Support Partners**				
NI Housing Executive	10	(9)	**91**	(90)	NICVA	4	(4)	**40**	(44)
Police Service NI	11	(10)	**100**	(100)	SERC	10	(9)	**100**	(100)
Public Health Agency	10	(9)	**91**	(90)	Translink	4	(3)	**100**	(100)
Sport NI	8	(8)	**73**	(80)	National Trust	3	(3)	**75**	(100)
Tourism NI	4	(4)	**36**	(40)	3rd Sector Forum	2	(1)	**100**	(100)
					Elected Members**	5**	(4**)	**43****	(43**)

*this is of the meetings they could have attended rather than a % of the total that have been held
**this is an average of 4 Elected Members (there has been at least one Elected Member at 10 of 11 meetings (9 out of 10)).

It is not possible to determine if anyone is better off from the attendance at a Strategic Community Planning Partnership meeting.

Appendix 3 Time Scale for 2019 Performance Scorecard Schedule[3]

26 Nov'18	Updated performance scorecard to be returned to Community Planning Service	
12 Dec 2018	**Strategic Community Planning Partnership Meeting**	**1st Performance Update Report** Draft Statement of Progress
Fri 25 Jan'19	**Scorecard Leaders Meeting (All thematic Wellbeing Groups)**	To review completion of scorecards and explain the six-monthly process - Excel database (How CP record the Scorecards) - Performance Update Report (What we presented to the SCPP)
April'19	**Performance Scorecard Lead to update of Scorecards in advance of TWG meetings[4]**	
April/May' 19	**Thematic Wellbeing Group meetings** **Social Wellbeing Group - 2 April 2019** **Economic Wellbeing Group – 11 April 2019** **Environmental Wellbeing Group – 1 May 2019**	These will consider content of Scorecards, discuss amended actions and assign a RAG status to be included on the Performance Update Report **Scorecard Leads should bring their draft Performance Scorecards to the meeting** to discuss. As before discussion should be taking place outside of TWG meetings with other partners
May'19	Scorecard Leads amend scorecards to reflect TWG discussion	
20 May'19	Due date for all updated performance scorecard to be returned to Community Planning Service	
Early June	Performance Review Group meeting – to consider the progress each scorecard shows	
12 June'19	**Strategic Community Planning Partnership Meeting**	**2nd Performance Update Report** **Statement of Progress (published)**
Sept/Oct'19	**Performance Scorecard Lead to update of Scorecards in advance of TWG meetings[5]**	
Oct/Nov'19	**Thematic Wellbeing Group meetings** **Social Wellbeing Group – 15 Oct 2019** **Economic Wellbeing Group – 24 Oct 2019** **Environmental Wellbeing Group – 31 Oct 2019**	These will consider content of Scorecards, discuss amended actions and assign a RAG status to be included on the Performance Update Report **Scorecard Leads should bring their draft Performance Scorecards** to the meeting to discuss. As before discussion should be taking place outside of TWG meetings with other partners
Nov'19	Scorecard Leads amend scorecards to reflect TWG discussion	
20 Nov'19	Updated performance scorecard to be returned to Community Planning Service	
Early Dec	Performance Review Group meeting – to consider the progress each scorecard shows	
12 Dec'19	**Strategic Community Planning Partnership Meeting**	**3rd Performance Update Report**

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[3] Dates may be subject to change
[4] Either via meetings with partners or via e-mail or other appropriate methods
[5] Either via meetings with partners or via e-mail or other appropriate methods

Appendix 4 Risk Assessment for The Big Plan for Ards and North Down

Ref:	Risk Description	Gross Risk			Current controls	Residual Risk			Risk Status	Further Action Required	Action Due by	Risk Owner
		I	L	R		I	L	R	Tolerate / Action			
1	Failure to engage communities in the delivery of the community plan	5	4	20	Promotion and accessibility of the Big Plan for Ards and North Down and the Big Conversation – online and hardcopy	4	2	8	Tolerate	Publication of Statement of Progress and biannual Performance Update Report Further engagement by all partners	Nov 2019	SCPP
2	Failure to buy-in into the process by all Statutory Community Planning Partners	5	4	20	Formalised structure of Partnership to ensure the correct people engage at the correct level	5	2	10	Tolerate	Publication of Partnership Scorecard	June 2019 Dec 2019	SCPP
3	Failure to provide adequate data to measure the success of the Big Plan	5	4	20	Not all data needed to assess performance is collected. The Big Plan has a large data development agenda	5	3	15	Action	Publication of Statement of Progress	Nov 2019	SCPP
4	Failure to adequately resource changes to service delivery the community plan may require	5	4	20	No controls, as too early to determine the willingness of organisations to discuss and share join services design	5	3	15	Tolerate	Regularly scheduled meetings and public reporting of Partnership Scorecard to review performance and commitment across all partners	June 2019 Dec 2019	SCPP
5	Failure to fully commit to the aspirations of the Community Plan	5	2	10	Delivery plans have been agreed and contain actions to implement the aspirations of the Big Plan. Performance Update Report template has been developed	4	1	4	Action	Publication of Performance Update Reports	June 2019 Dec 2019	SCPP