

Community Development Service Delivery Implementation Plan 2016/2017

Work Area	Community Development Work Areas	Proposed Implementation / Actions - April 2016	What do we want to achieve (Indicators / Outputs)	What has been achieved? (Outcomes/Impacts)	Proposed Partners
1	Advice, guidance and support for community organisations	<p>Provide advice to community organisations through Council's and Network Community Development Officers to assist and enable communities to develop and implement community based initiatives, including area based plans.</p> <p>Support community organisations by providing free monthly use of a meeting room in a Council Hall for community meetings. Costs will be met by the Council</p> <p>Provide guidance to community organisations by producing a community guide / directory of information outlining the range of community development support available from Council, Networks, and partner organisations</p> <p>Community Development Officers (CDOs) will represent Council at community group and interagency meetings to provide advice and support</p>	<p>Build and develop relationships with community organisations</p> <p>Provide facilities for Community Groups to meet</p> <p>Communities to be better informed</p> <p>Increase the number of community groups supported</p> <p>Engage, communicate and listen to citizens and customers</p>	<p>More engaged and empowered communities</p>	<p>Council</p> <p>Community Networks</p> <p>Statutory Agencies</p> <p>Voluntary / Community Organisations (VCOs)</p>
2	Community programmes (on a needs led / partnership basis)	<p>Design, develop and implement flexible, mobile, targeted and need based Community Programmes for key groups to include:</p> <p>Young People Older People Summer Activities Women's / Men's Urban / Rural</p> <p>Work collaboratively within and</p>	<p>Better targeted community development resources</p> <p>Increased opportunities for all communities to avail of support</p> <p>Increased opportunities for groups / individuals</p>	<p>More engaged and empowered communities</p> <p>Enable communities and residents to enjoy a better quality of life</p> <p>Improve the health and wellbeing of citizens</p>	<p>Council</p> <p>Community Networks</p> <p>Statutory Agencies</p> <p>Voluntary / Community Organisations</p>

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		<p>across all Council departments to provide relevant community based programmes to include:</p> <ul style="list-style-type: none"> Leisure/Sports Wellbeing Arts, Crafts and Culture Environmental initiatives <p>To develop and implement a community response programme to deal with emerging issues</p>	to participate in community based, needs led programmes	Contribute to the 5 ways of wellbeing - Give, Connect, Keep Learning, Be Active and Take Notice	
3a	To promote and support local volunteering	<p>Develop a Corporate Volunteer Policy which incorporates relevant staff training</p> <p>Develop opportunities for volunteering within Council</p> <p>To host Volunteer Recognition Event</p> <p>Work in collaboration with dedicated Volunteer organisations to promote and support volunteering</p> <p>Promote Volunteer Opportunities across the Borough</p> <p>Develop greater awareness of volunteering</p>	<p>Introduce processes and procedures that support and value the contribution of volunteering across the Council</p> <p>Raise the profile of volunteering in the community</p> <p>Increase the number of people engaging in community volunteering</p>	<p>Increase volunteers' empowerment leading to more engaged and empowered communities</p> <p>Improve health and wellbeing and promote active lifestyles</p> <p>Contribute to the 5 ways of Wellbeing - Give, Connect, Keep Learning, Be Active and Take Notice.</p>	<p>Council</p> <p>Community Networks</p> <p>Voluntary / Community Organisations</p>
3b	Training for volunteers	<p>Develop a community based Volunteer Training Programme to include for example:</p> <ul style="list-style-type: none"> - Governance - Committee Skills - Financial Management - Project Management - Safeguarding - Food Hygiene - First Aid - Marshalling <p>Provide relevant accredited training opportunities</p>	<p>Increased knowledge and skills and capacity of community groups and volunteers</p> <p>Support the sustainability of community organisations</p> <p>Increase number of learning</p>	<p>Supporting people to take part in civic life</p> <p>Enhancing employability of volunteers</p> <p>Contribute to the 5 ways of Wellbeing , specifically Keep Learning, Connect and Be Active</p>	<p>Council</p> <p>Community Networks</p> <p>Voluntary / Community Organisations</p>

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		Support Community Networks to deliver training.	opportunities for volunteers Improved accredited learning among communities and volunteers Improvements in quality and coordination of community development activity.		
4	Grant aid funding	<p>Develop a Council wide Corporate Grant Policy include a timeline for funding calls</p> <p>Deliver a series of grant information workshops focusing on the grants application process, administration and claims procedures</p> <p>Provide a rolling programme of funding for community organisations to start up</p> <p>Provide funding to support community identified and led activities:</p> <p>Provide funding for communities to run local festivals through the Community Festival Fund scheme including financial support for commemorative events</p> <p>Provide funding to support running costs and project costs of community organisations through the Community Development Grant scheme</p> <p>Provide financial support for</p>	<p>Develop a consistent Council wide approach to the administration of grant schemes</p> <p>Simplify administration and grant processes</p> <p>Support potential grant applicants</p> <p>Increase the number of successful grant applications</p> <p>Enable and support new / emerging community organisations</p> <p>To support activities generated by communities</p> <p>Support delivery by local community development groups</p>	<p>More engaged and empowered communities</p> <p>Foster a united community based on equality of opportunity, good relations and reconciliation.</p> <p>Increase the number of residents who feel proud to live in the Borough.</p>	<p>Council Community Development Council Departments</p> <p>Community Networks</p> <p>DSD</p> <p>DCAL</p> <p>Voluntary / Community Organisations</p>

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		<p>community groups including the compilation/ verification of grant claims</p> <p>Assist communities to identify and apply for other relevant sources of funding</p> <p>To encourage a collaborative strategic approach to securing funding</p>			
5	Encourage community partnerships and collaborative working.	<p>Support community development service delivery by Ards Community Network, County Down Rural Community Network and North Down Community Network (also known as SECDN)</p> <p>Work collaboratively with other relevant voluntary / community support organisations such as EA, NIHE, SEHSCT, YMCA etc</p> <p>Support internal and external collaborative working models that will assist the implementation of community development service delivery</p> <p>Identify and promote suitable collaborative projects</p>	<p>To develop a coordinated approach to community development to maximize impact</p> <p>Partner organisations working together to achieve common objectives</p> <p>Improvements in quality and coordination of community development activity</p> <p>CD resources will be deployed to greater effect as a result of improved coordination and planning between agencies</p>	<p>Improved partnership working</p> <p>Establish and grow productive partnerships</p> <p>Enable communities and residents to enjoy a better quality of life.</p>	<p>Council</p> <p>Community Networks</p> <p>Statutory Partners</p> <p>Voluntary / Community Organisations</p>
6	Share good practice and learning	<p>Design and deliver showcase events across the Borough</p> <p>Work collaboratively with the local Community Development Networks to promote good practice and networking</p>	<p>Enable community groups to network, learn from and support each other</p> <p>Increase the sharing / exchange of experiences and</p>	<p>More engaged and empowered communities</p> <p>Enable communities and residents to</p>	<p>Council</p> <p>Community Networks</p> <p>Statutory Partners</p> <p>Voluntary / community organisations</p>

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		Assist with the marketing and promotion of community initiatives, activities and events	<p>information on community development activity</p> <p>Encourage communities to embrace diverse perspectives and avoid reinventing the wheel</p> <p>Strengthening Communities by supporting sharing of good practice, ownership, and partnership</p>	<p>enjoy a better quality of life.</p> <p>Increase the number of residents who feel proud to live in the Borough</p>	
7	Councils' community engagement strategy	<p>To contribute to the development and implementation of the Councils community engagement strategy</p> <p>Promote Community Development Services</p> <p>To develop and maintain a community register</p> <p>Support internal and external collaborative working models</p> <p>Ensure linkages and strategic fit with Community Planning</p>	<p>Communications with communities improved</p> <p>To communicate and engage with communities and disseminate information and good practice.</p> <p>Assist sustained community engagement and inform community planning</p>	More engaged and empowered communities	<p>Council</p> <p>Community Networks</p> <p>Voluntary / community organisations</p>
8	Other Community Services provision	<p>Develop and implementation a Community Charter, outlining key principles and responsibilities on how we can work and support each other.</p> <p>Provide financial support for the delivery of local Advice Services for citizen's & communities across the Borough.</p>	<p>Communications with communities improved</p> <p>Build and develop relationships with community organisations</p> <p>Increased opportunities for groups / individual to avail of high</p>	More engaged and empowered communities	<p>Council</p> <p>Community Networks</p> <p>Statutory Partners</p> <p>Voluntary / community organisations</p>

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			quality, independent advice services		
9	Measurement and Monitoring	<p>Six monthly review</p> <p>Measure the impact of community development service provision against agreed outcomes</p> <p>Establish a feedback mechanism to gain maximum benefit of evaluation</p> <p>Collate & analyse quantitative and qualitative data to ensure comprehensive evaluation.</p>	<p>Provide a flexible, responsive service that meets the needs of communities.</p> <p>Provide a Value for Money Service for our ratepayers</p>	<p>More engaged and empowered communities</p> <p>Enable communities and residents to enjoy a better quality of life.</p>	<p>Council</p> <p>Community Networks</p> <p>Statutory Partners</p> <p>Voluntary / community organisations</p>